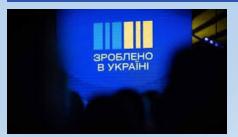




March 2024

NEWS



The Business Ombudsman Council to help the Government improve interaction with business through "Made in Ukraine" new economic platform



NACP Integrity Center launches the course "How the State Interacts: Study, Communicate Change" developed in partnership with the Business Ombudsman, Partnership Mediation Institute, Social Changes Platform and the Universal Studio support



OECD representatives meet with business associations in February with the Council's support



Roman Waschuk speaks on the resilience of Ukrainian economy at the Chamber of Commerce event in Sydney, Australia and meeting with the Australian Business Ombudsman



Tetiana Korotka speaks on recovery and the private sector at the Network 20/20 international event

EXPERT GROUPS WITH STATE BODIES



State Tax Service



State Customs Service



Prosecutor General's Office

BOC IN MEDIA

Юридична Газета центр економічної стратегії страна, знала, сумала, сумала, знала, сумала, сума **Forbes**) vox ukraine Roman Waschuk's article Interview with Podcast "What's Up with the "The Neverending Story with the Business Economy?" VAT Refunds and Pressure Ombudsman on Business is Ongoing" **STATISTICS** months of 2024, the Council received **235** complaints In the first two The Council saved UAH 80 mn cases investigation is 120 cases closed for business. ongoing $63_{\%}$ were successfully resolved **TOP-5** subjects 61^{Tax} 17[%] Actions of law issues Customs % issues of complaints

EXAMPLES OF COMPLETED INVESTIGATIONS



Tax office returns UAH 5 mn of VAT to the company.



<u>Company returns</u> <u>UAH 1.9 mn of registration</u> <u>limit</u>



<u>State Bureau of Investigation</u> <u>returns car company's</u> <u>seized property and funds</u>

BECOME PART OF THE TEAM OF CHANGES

VACANCIES

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How to file a complaint