

## Dear friends, colleagues and partners,

In October 2021, the Business Ombudsman Council received 169 complaints of entrepreneurs concerning state bodies' malpractice. We closed 153 cases that is almost one third more compared to September 2021 and half more than in the similar period of the last year. Thus, in the last month entrepreneurs returned and saved UAH 65.6 mn.

This month I met with the Director of the newly created body to counteract economic crimes the Bureau of Economic Security Vadym Melnyk. We proposed to prepare a memorandum of cooperation and create a joint working group. I ensured Mr. Melnyk that the BOC investigators are ready to share experience in cooperating with law enforcement agencies in solving cases on state bodies' violations with respect to business.

I had an opportunity to discuss the launch of the Office for Business Protection under the MIA with the First Deputy Minister of the Ministry of Internal Affairs Yevhen Yenin.

We continue our collaboration in organizing joint online events with the Ukrainian National Bar Association. In particular, in October the BOC kicked off a new project of webinars concerning business issues in interaction with public officials of different state institutions jointly with the American Chamber of Commerce.

*Marcin Świącicki*



## NEWS



Marcin Swiecicki met with the First Deputy Minister of the Internal Affairs Yevhen Yenin in relation to the establishment of the Office for Business Protection



Marcin Swiecicki met with Polish business within the meeting of the First Vice Prime-Minister-Minister of Economy of Ukraine Oleksii Liubchenko with investors



Marcin Swiecicki on the BOC activities and business complaints at IX Annual Forum of Legal Advisers of Legal Practice publishing house



Iaroslav Gregirchak on the BOC systemic recommendations in the sphere of administrative appeal at the EU-funded Pravo-Justice project promoting the draft law "On administrative appeal"



Marcin Swiecicki discussed the launch of the Bureau of Economic Security with the BES Director Vadym Melnyk



Iaroslav Gregirchak on the role of the Business Ombudsman Council in alternative dispute resolution during Mediation Symposium 2021 of the Chartered Institute of Arbitrators (CI Arb)

## EXPERT GROUPS MEETINGS



Iaroslav Gregirchak and Andrii Bodnarchuk met with the administration of the National Police of Ukraine  
**11 cases considered**

Tetyana Korotka and Kyrylo Nominas met with the administration of the State Customs Service of Ukraine  
**1 case considered**

Iaroslav Gregirchak and Olena Chorna met with the administration of the State Enforcement Service of the Ministry of Justice of Ukraine  
**4 cases considered**

## OCTOBER 2021 STATISTICS

**169**  
BUSINESS COMPLAINTS  
about public officials' malpractice

**-26%**  
as compared to September 2021

**+20%**  
as compared to October 2020

The BOC closed investigation

**153**  
CASES

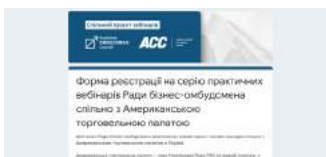
**+21%**  
as compared to September 2021

**+50%**  
as compared to October 2020

The institution helped business to return and save

UAH  
**65.6** mn

## ONLINE EVENTS



The BOC announced a joint project of webinars with the American Chamber of Commerce in Ukraine



Volodymyr Zabudskyy and Vasyl Sukhovyi on tax issues of business and the BOC expertise in their settlement during the webinar jointly with the UNBA



Volodymyr Zabudskyy and Kyryl Slastunov on the risks of interaction with unscrupulous partners during the joint webinar with the ACC



Vasyl Sukhovyi on the BOC experience in solving tax issues of business during the online conference of the STS in Kyiv Oblast

## REGISTRATION

## SOME EXAMPLES OF CASES

More cases [here](#)



UAH 708k returned to private entrepreneur



Energy company excluded from risky taxpayers list



"Abinbev Efes" registered declarations of conformity in the field of labor protection

## HOW TO FILE A COMPLAINT



Stay tuned for more on our [Facebook page](#)