



Business
OMBUDSMAN
Council

NEWSLETTER

August-September 2021

Dear friends, colleagues and partners,

August and September of 2021 were record months for the Business Ombudsman Council in terms of business complaints. During two months, we received 429 complaints on malpractice of state bodies – the largest number in the last three years. As compared to the same period of 2020, in August-September 2021, entrepreneurs filed 40% more appeals. We proceeded with 262 complaints and completed investigation of 253 cases – half more than in August-September 2020.

During these two months, I met with the Polish community twice: in Warsaw at Polish-Ukrainian Economic Forum and in Kyiv at a seminar with Polish business representatives whom I informed about the BOC tools for protecting rights of foreign investors in Ukraine. I participated in “Mariupol-2030. Great Investment Opportunities” conference at the invitation of Mariupol City Council and the Office of Simple Decisions and Results, where I discussed problems of entrepreneurs as well as prospects for improving the business climate in the region with business community and local authorities.

We have launched the autumn season of practical webinars for business and lawyers with partners – the Committee on Customs and Tax Law and the Committee on Land, Agricultural and Environmental Law of the Ukrainian National Bar Association. Next in line are events with the American Chamber of Commerce in Ukraine registration for which is already open.

Marcin Świącicki

NEWS



Business Ombudsman Marcin Swiecicki and Volodymyr Zabudskyi meet Polish business at the Foreign Trade Bureau in Kyiv of Polish Investment & Trade Agency



Marcin Swiecicki participates in the Polish-Ukrainian Economic Forum “From Sovereignty to Competitiveness. 30 Years of Cooperation”



Business Ombudsman speaks on the most common business issues at the conference “Mariupol-2030. Great Investment Opportunities”



Business Ombudsman on problems of entrepreneurs in the field of green energy during the meeting with the Solar Energy Association of Ukraine



Tetyana Korotka on compliance as an advantage of responsible business at the UNIC event



Tetyana Korotka at the opening ceremony of the Southern Ukraine Representative Office for Ukrainian-Turkish Business Council in Odesa



Tetyana Korotka on prospects of investing in green energy during the Atlantic Council discussion



Opportunities of the BOC at SMEs platform of the EBRD



Iaroslav Gregirchak on relevance of the Council's systemic recommendations in the sphere of tax administration and antitrust regulation at the VI International Forum on Business Protection



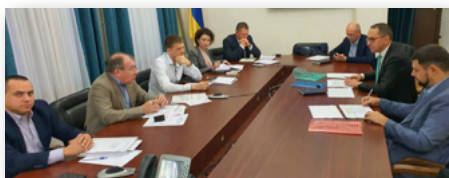
Marcin Swiecicki on the work of anti-corruption mechanism in Ukraine during “The Future of Ukraine” discussion by the Aspen Institute in Kyiv

EXPERT GROUPS MEETINGS



Iaroslav Gregirchak and Andriy Bodnarchuk met with the National Police administration

20 cases considered



Tetyana Korotka, Volodymyr Kutsenko and Kyryl Slastunov met with the State Tax Service administration

70 court decisions enforced



Iaroslav Gregirchak and Oleksiy Spivak met with the of the Prosecutor General's Office administration

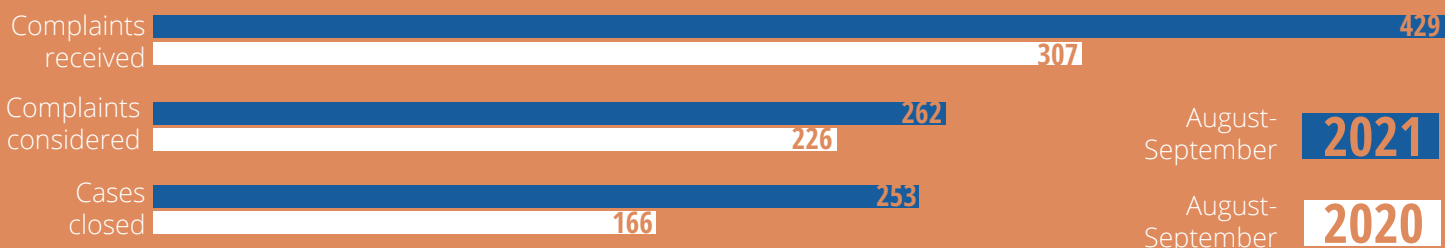
22 cases considered

Iaroslav Gregirchak participated in a joint meeting of the Coordination Council for Entrepreneurship Development under Kyiv Regional State Administration

Vasyl Sukhoviychuk met with the administration of the MD STS in Kyiv Oblast

2 cases considered

SHARP GROWTH OF COMPLAINTS IN AUGUST-SEPTEMBER 2021



BOC WEBINARS WITH PARTNERS

REGISTRATION



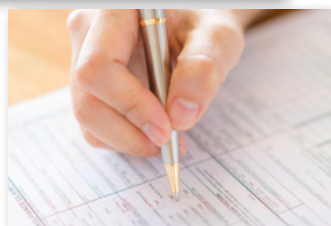
UNBA
ACC

SOME EXAMPLES OF CASES

More cases [here](#)



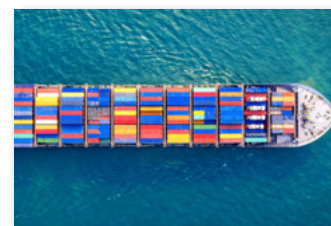
Foreign investor case gets underway



Deficiencies in customs relations legislation eliminated



How BOC helps Zeeland



Seafarers training center receives necessary documents

HOW TO FILE A COMPLAINT



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